

Central Bedfordshire Council

SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE

Tuesday, 31 May 2016

Quality Accounts

Advising Officers: Tracey Brigstock Bedford Hospital Trust, Jacqui Evans East and North Herts Hospital Trust, John Wilkins ELFT, Helen Smart and Rachel West SEPT, Victoria Parson Luton and Dunstable Hospital Trust.

Contact Officer: Paula Everitt, Scrutiny Policy Adviser,
paula.everitt@centralbedfordshire.gov.uk

Purpose of this report

1. The Committee is asked to consider the Quality Accounts from the Local Hospitals and NHS Care providers in Central Bedfordshire and provide any comments as they feel appropriate. Comment on the Quality Accounts are voluntary, the Committee is not obliged to comment if it does not feel it necessary.

RECOMMENDATIONS

The Committee is asked to comment and agree a statement, if so minded, on the Quality Accounts submitted by Bedford Hospital, SEPT The ENH Hospital (Lister Hospital), The Luton and Dunstable Hospital Trust and ELFT.

Issues

2. All providers of NHS healthcare services in England are required to publish a quality account that represents the quality of the healthcare services delivery over the previous year. Trusts are required to share their quality accounts with Healthwatch and appropriate Overview and Scrutiny Committee with responsibility for health matters who are offered the opportunity to comment on the draft document on a voluntary basis. The quality accounts are produced annually and made available to the public.
3. The Department of Health (DoH) have produced guidance on Quality Accounts titled "Quality Accounts: a guide for Overview and Scrutiny Committees (OSCs)". The DoH guidance states that "Quality Accounts aim to enhance accountability to the public and engage the leaders of

an organisation in their quality improvement agenda. If designed well, the Accounts should assure commissioners, patients and the public that healthcare providers are regularly scrutinising each and every one of their services, concentrating on those that need the most attention.”

4. The Department of Health Guidance “Quality Accounts: a guide for Overview and Scrutiny Committees (OSCs)” suggests that OSCs might consider the following:-
 - Do the priorities identified by the provider contained in the Quality Account match those of the public?
 - Has the provider omitted any major issues from the Quality Account?
 - Has the provider demonstrated they have involved patients and the public in the production of the Quality Account?

Corporate Implications

The review of services contained in the draft Quality Accounts are for NHS agencies and not the Council itself. The services referred in the Quality Accounts will however support the Council Priorities by protecting the vulnerable; improving wellbeing.

Conclusion and next Steps

5. Any statements agreed by the Committee will be sent to the provider to allow them time to prepare their final Quality Account, which will include the statement, for publication

Attachments

Bedford Hospital Priorities Dashboard
SEPT Priorities Dashboard
ENH Hospital Priorities Dashboard
Luton and Dunstable Hospital Priorities Dashboard

The full Quality Accounts are provided on the [Committee's web page](#):

6. Bedford Hospital Quality Account
7. SEPT Quality Account
8. East and North Herts Hospital Quality Account
9. The Luton and Dunstable Hospital Quality Account
10. East London Foundation Trust Quality Account

Background Papers The following background papers, open to the public

Quality Accounts: [a guide for Overview and Scrutiny Committees](#)